

Responding to a Student of Concern

THE OFFICE OF STUDENT CONDUCT AND JUDICIAL AFFAIRS

Langara.

THE COLLEGE OF HIGHER LEARNING.

A Student of Concern is a student displaying signs of distressed, disruptive or threatening behaviour.

	Distressed	Disruptive	Threatening
	Behaviour that causes alarm or worry for well-being	Behaviour that disrupts the environment or the normal academic functions of the college	Behaviour that causes fear for personal safety or the safety of others
Examples	<ul style="list-style-type: none"> Shows severe anxiety, stress, sadness Discloses personal or family crisis Irrational, erratic, paranoid thinking Reveals self-injurious tendencies Writes or jokes about killing self Isolates self Misuse or abuses substances 	<ul style="list-style-type: none"> Interferes with the ability to teach, learn, or conduct college business Demands inordinate amounts of instructor time Is rude, uncivil, sarcastic, demeaning, belittling Dominates class discussion or lectures Refuses to follow the direction Requests patently unreasonable accommodations Is excessively argumentative or demanding Becomes verbally aggressive or hostile Physically intimidates or bullies 	<ul style="list-style-type: none"> Implies or makes direct threat to harm self or other Uses words or actions that reflect intention to instill fear of physical or psychological harm in someone Causes destruction of property or substantial disruption to campus community Displays or makes serious reference to any weapon Physically confronts or attacks another person Stalks or maliciously harasses another person Uses words, expresses ideas that a reasonable person would find threatening
What to do	<ul style="list-style-type: none"> Communicate understanding Talk openly and directly about your concerns, without judgment or critique Listen to the concerns/feelings non-defensively Pay attention for serious warning signs: giving away key possessions; increased substance abuse; loss of hope or purpose Consult, consult, consult Make a referral 	<ul style="list-style-type: none"> Establish clear expectations, protocols, boundaries and limits Correct innocent mistakes and minor first offenses Give a general word of caution to the class Request that the student stop the behaviour If possible, speak to the student about their behaviour after class, in a private but safe place If behaviour persists, ask the student to leave the area 	<ul style="list-style-type: none"> If the threat is imminent, call Security (see phone numbers below) Develop a personal & office safety plan and review regularly Document the interaction thoroughly Report to Department or Program supervisor, Campus Security and Student Conduct & Judicial Affairs

Adapted with permission from Utah State University

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	Distressed	Disruptive	Threatening
What to do		<ul style="list-style-type: none"> Document behaviour and discussion content Provide student with a copy of expected changes, time line, and potential consequences Refer student for additional support Report to Department or Program supervisor and Student Conduct & Judicial Affairs Consult, consult, consult 	
Consult	<ul style="list-style-type: none"> Experienced colleagues Department Chair/Supervisor Counselling Department Disability Services Health Services 	<ul style="list-style-type: none"> Experienced colleagues Department Chair/Supervisor Counselling Department Disability Services Student Conduct & Judicial Affairs BIT Chair or member 	<ul style="list-style-type: none"> Campus Security Student Conduct & Judicial Affairs BIT Chair or member Dean of Student Services
Refer	<ul style="list-style-type: none"> Trusted friends/family Counselling Department Health Services Disability Services 	<ul style="list-style-type: none"> Student Conduct & Judicial Affairs BIT Chair or member 	<ul style="list-style-type: none"> Campus Security Student Conduct & Judicial Affairs BIT Chair Dean of Student Services
Repeated behaviour Refer to Behavioural Intervention Team and/or Student Conduct & Judicial Affairs			
Campus resources	Counselling Room B111 T: 604.323.5221 E: counselling@langara.bc.ca Health Services Room B101 T: 604.323.5256	Disability Services Room B139 T: 604.323.5509 E: disabilityservices@langara.bc.ca Student Conduct & Judicial Affairs Behavioural Intervention Team Room B136 T: 604.323.5151 E: scja@langara.bc.ca	Dean of Student Services Room B138 T: 604.323.5225 E: dss.office@langara.bc.ca Campus Security T: 604.562.1011 or local 5270 OR 4444 from any internal phone OR use a YELLOW emergency phone