

Langara Library Spring 2017 Semester Report

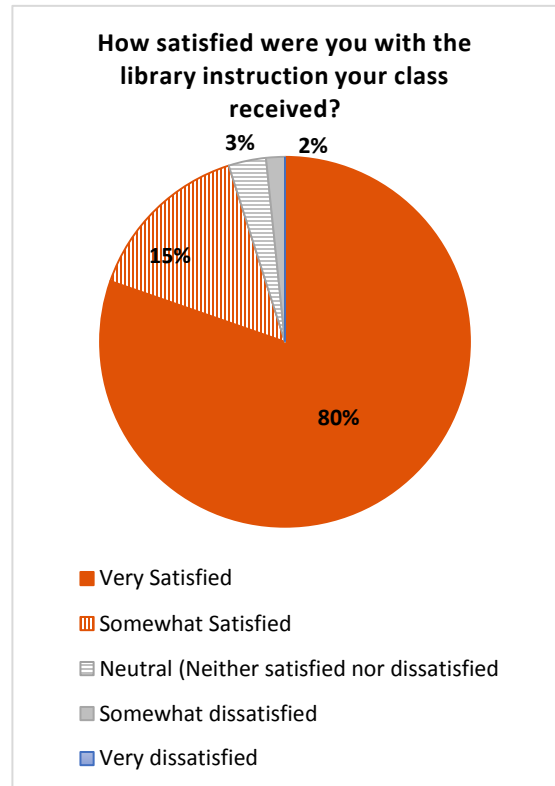
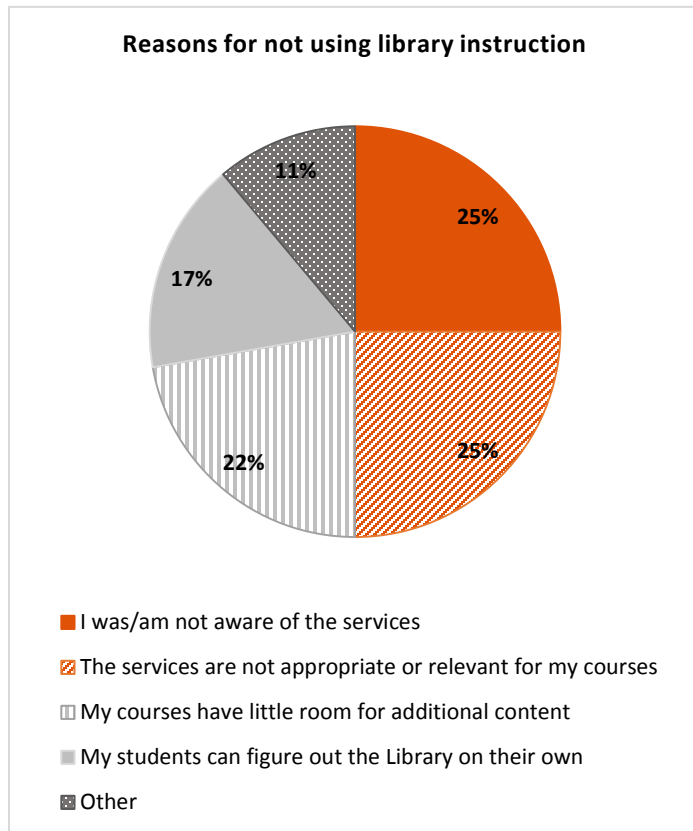
Prepared by Dan Slessor and Patricia Cia

Learning and Life Competencies: Sharing Unique Expertise

2017 Library Instruction Survey

The Library's instructional program continues to grow rapidly. This past year, librarians delivered almost 100 more classes reaching over 2,500 more students than in 2015-16! More statistics on the Library's instructional program can be viewed on the [Library Instruction Tableau Dashboard](#).

In March, the Library launched a survey to gather feedback from Langara instructors on their experiences with the Library's instructional program. 92 instructors responded to the survey and the feedback was overwhelmingly positive. Of the 61 respondents that integrate library instruction into their classes, 95% indicated that they were either Very Satisfied or Somewhat Satisfied with the instruction that their students received from librarians.



Instructors who do not incorporate library instruction into their courses (23) provided varied reasons for not doing so, ranging from "I was/am not aware of these services" to "My courses have little room for additional content."

To learn more about the Library's instructional services and how the Library can support you and your students, [contact your subject librarian](#).

Content and Resources

Introducing LaIR: The Langara Institutional Repository

The Library is in the process of developing the [inaugural collections for Langara's new institutional repository](#). To raise awareness of the institutional repository across campus, the Library held a naming contest, targeting students, staff, and faculty, through March and April. A panel of judges consisting of representatives from the Library, Langara's Educational Technology (EdTech) department, and the Scholarly Activity Steering Committee reviewed the 148 submissions and unanimously selected the winning entry: *LaIR (Langara Institutional Repository)*.

The winning entry was submitted by Anna McAuliffe from the Dean's Administration. A runner-up prize was awarded to Anne Dodds from the Office of the Dean of Arts. Anna and Anne were awarded gift certificates to the Oakridge Centre.



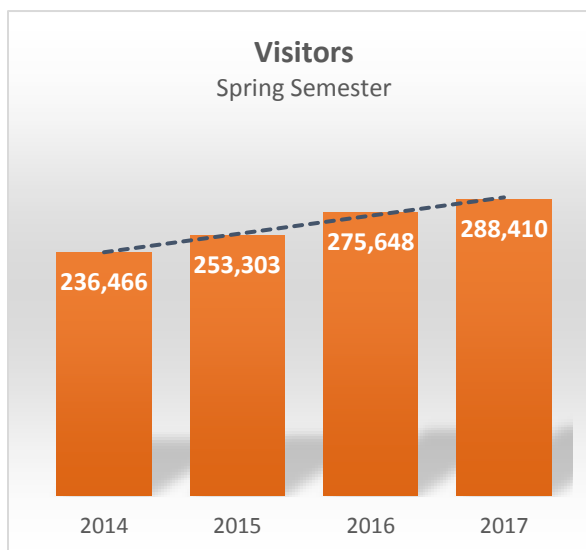
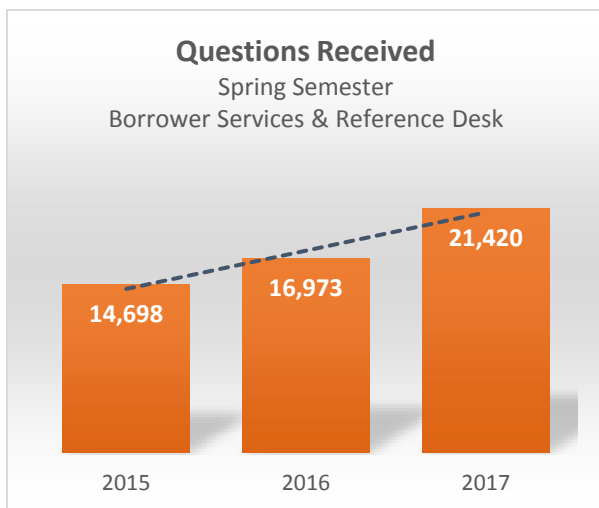
Librarian Alli Sullivan presenting Oakridge Centre gift card to contest winner Anna McAuliffe

Interactive Spaces

Library Traffic Continues to Rise

Spring 2017 continued the upward trend of foot traffic in the Library, shattering monthly gate count records in January and March. In January 2017, the Library welcomed 87,393 visitors to the Library, an increase of 12,148 (2016) and 21,895 (2015). March was even busier with 95,152 visitors walking through the Library's gates, an increase of 7,651 from 2016 and 11,017 from 2015.

As expected, with the increasing number of visitors, Library staff have been fielding significantly more research and facilitative questions from students.



This semester, staff at the Check Out Desk and the Reference Desk answered 21,420 questions – an increase of more 20% from 2016 and more than 30% from the same period in 2015.

In November 2016 and March 2017, the Library conducted two week-long observational studies of the Library space in order to identify the most highly used areas in the Library. The Library team is currently evaluating these results, which will inform future decisions regarding the Library space (e.g., furniture and signage procurement and placement).

Community Connections

Open Education Week at Langara

On March 21st, Langara kicked off Open Education Week with a visit from renowned open education researcher and advocate, Dr. Robin DeRosa from Plymouth State University.



Robin's keynote presentation, *Beyond OER: The Promises, Pitfalls, and Potential of Open Education*, focused on three key questions:

1. How can we make college more affordable?
2. How can we improve learning?
3. How can we maximize the impact of our research?

The live stream drew attendees from Canada, the United States, the Netherlands, New Zealand, South Africa, and the United Kingdom.

The event's Twitter hashtag [#RDRinYVR](#) was even trending in Vancouver!

The full recording is available in Langara's mediaspace: https://stream.langara.bc.ca/media/t/0_lktrverk

Langara Cooks

March was Support Our Students (SOS) month at Langara College. One of the main events this year was a Langara Cooks event, during which college departments competed in a cook-off for Langara staff.

The Library contributed with a festively decorated Mexican-themed taco station.



The Team

Service Review Concludes

On February 15, 2017, the Library team gathered for its final Service Review session with consultants from Emotus Operandi. Rooted in the agile design method, the Service Review process began in November 2015 and unfolded in four stages:

- Laying the Foundation: developing a shared understanding of next steps and a focused reason for being statement
- Structures and Supports: creating a draft of operating principles and mapping important library processes
- Developing the Prototype: identifying inefficiencies and possible improvements to key library processes and prioritizing tasks
- Review and Ongoing Design: apply learnings to the next iteration of the Aim-Act-Reflect process and identify next steps.

Retirements at the Library

Two long-serving employees retired this semester: Judy Kornfeld (Librarian) and Zeljka Loncaric (Operations Manager). We are also preparing for the retirement of Brent Searle (Library Systems Manager) at the end of August. With the departure of these three members of the Library family, we are losing over 100 years of experience at Langara! We wish Judy, Zeljka, and Brent much happiness in their retirement.



Judy Kornfeld, Librarian



Zeljka Loncaric, Supervisor, Library Operations



Brent Searle, Library Systems Manager

Professional Development

Brent Searle, Systems Manager at Langara Library, accepted the [2017 Beacon Award](#) on April 3, 2017, during the 2017 [Innovative Users Group](#) (IUG) Annual Conference in Baltimore. The award honours “exceptional service to the Innovative Users Community through presentations, collaboration, selfless dedication to libraries as a whole, and sage advice to others via the IUG List.”

Librarian Allison Sullivan has been elected to the position of Chair Elect of the BC Academic Libraries Section (BCALS) for 2017-18. Alli will assume the role of Chair for 2018-19.

Librarian Lindsay Tripp has concluded her term as President of SLA’s Western Canada Chapter. Lindsay will continue to serve as Past President through 2017.

Long Service Awards

Numerous members of the Library received Long Service Awards at the annual Employee Recognition Event on April 20, 2017. Congratulations to:

- Judy Kornfeld, 35 years
- Brent Searle, 30 years
- Richard Chong, 25 years
- Richard Birkenes, 15 years
- Alison Curtis, 15 years



The crowd was out to help celebrate!



Richard Chong – 25 years and counting