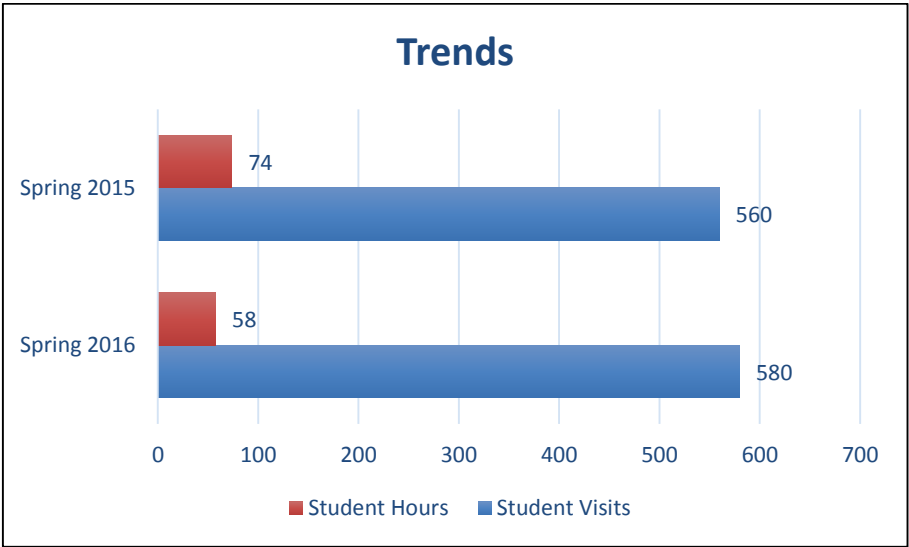
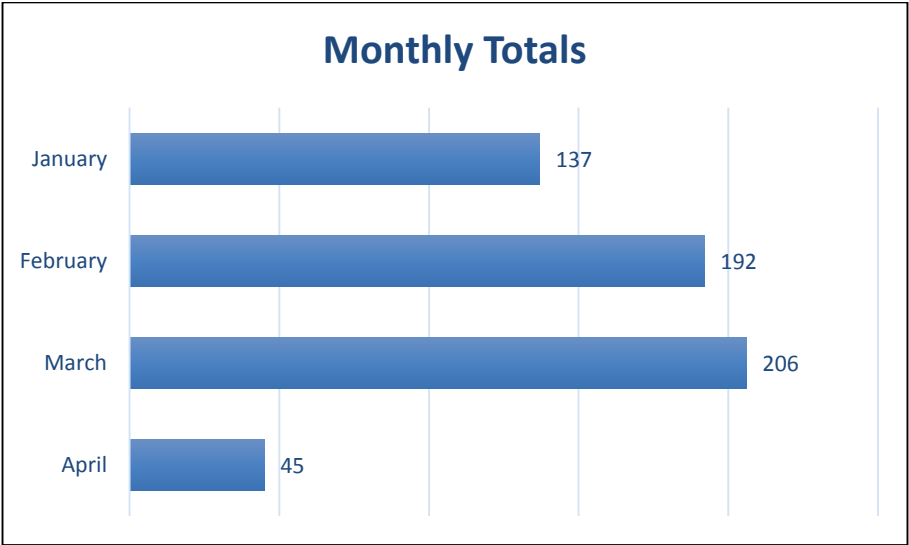
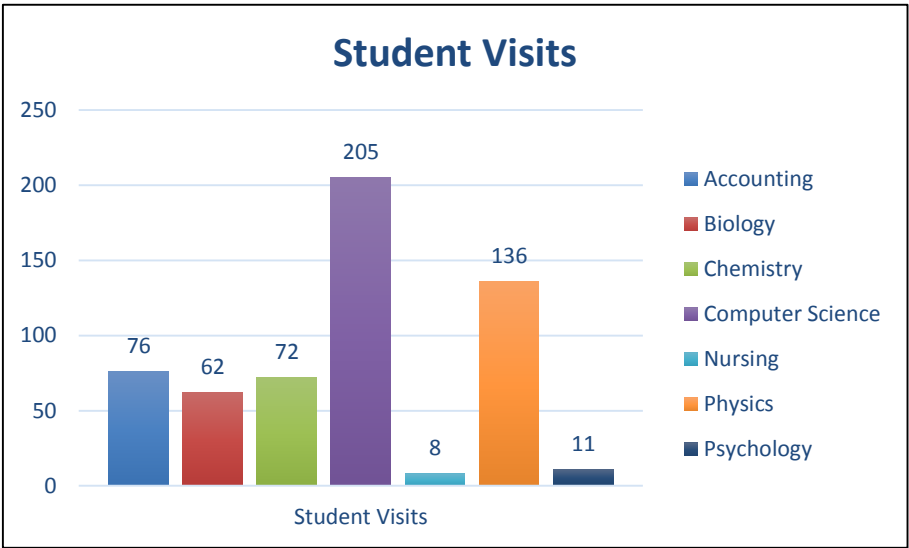
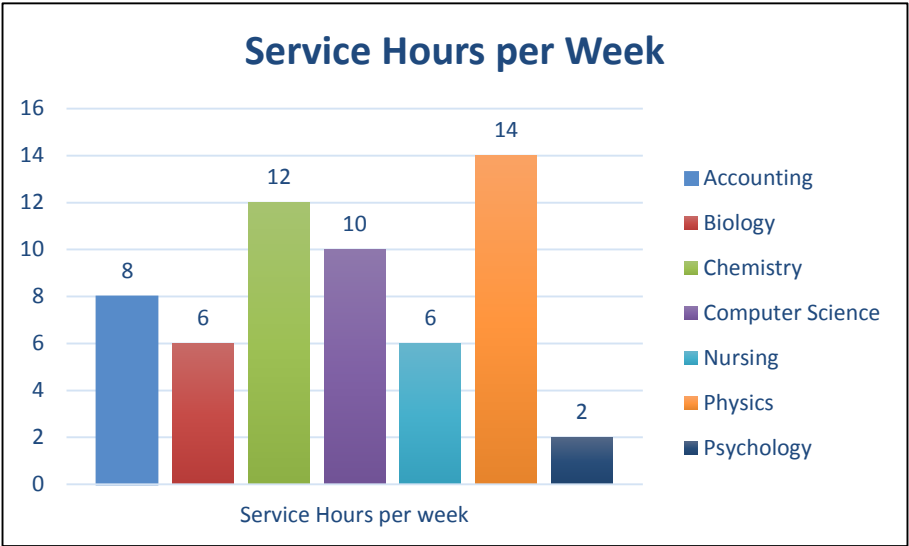


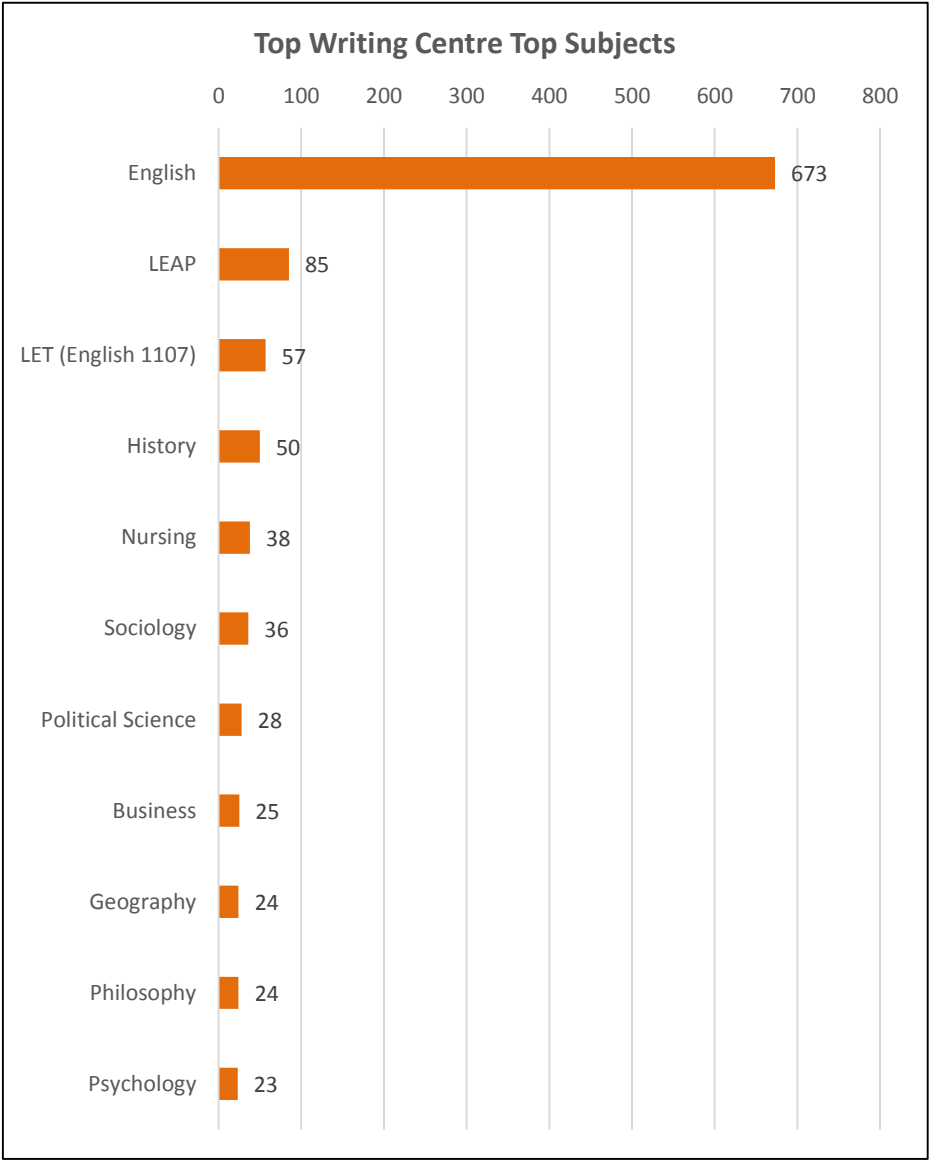
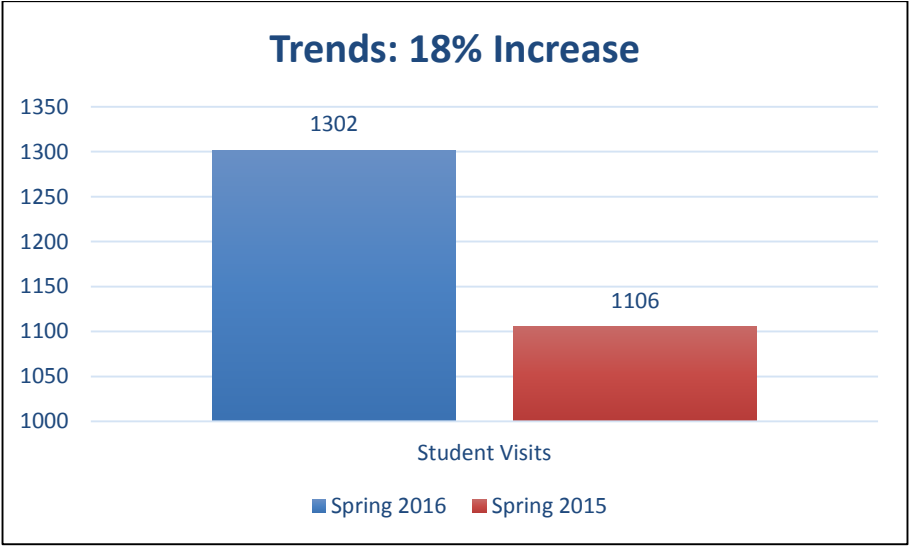
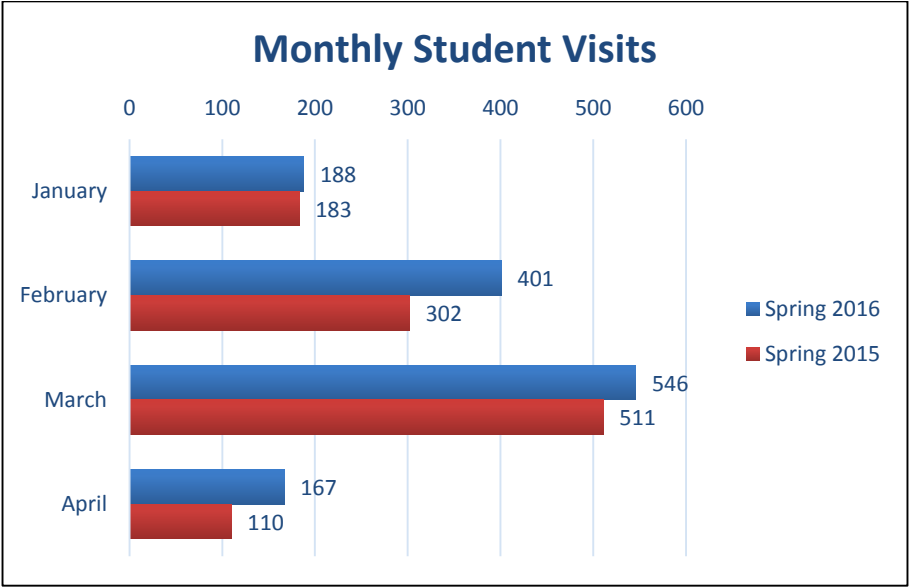
LEARNING COMMONS: SPRING TERM 2016 UPDATE IN BRIEF

Subject Tutoring



LEARNING COMMONS: SPRING TERM 2016 UPDATE IN BRIEF

Writing Centre

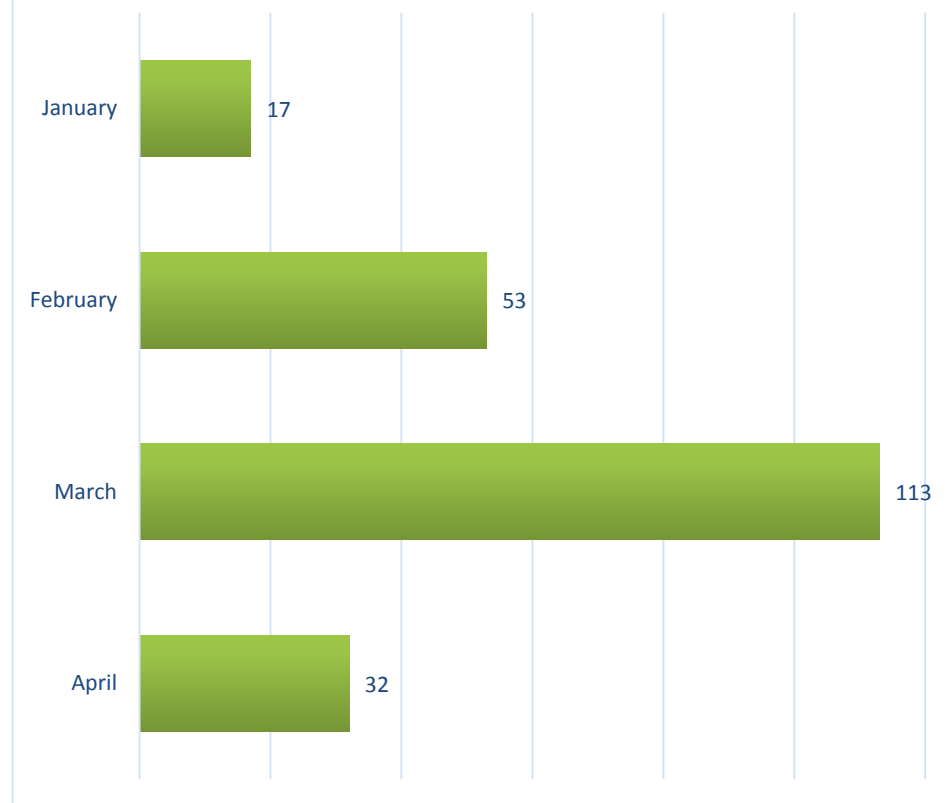


## LEARNING COMMONS: SPRING TERM 2016 UPDATE IN BRIEF

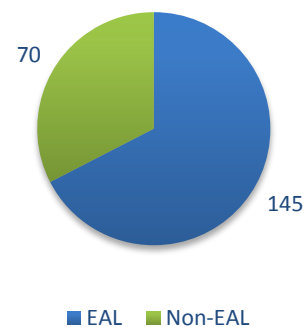
### Writeaway Jan – April 2016

Writeaway is a collaborative writing help service made up of post-secondary institutions province wide. Langara students can pose questions and submit writing for feedback within 48 hours. Langara became a partner and opened the service to students in October 2015. The service had a successful launch with a total of 115 submissions from Oct. to Dec., 2015 with continued increase in usage in Spring 2016. EAL students continues to be the dominant users of the service in both Fall 2015 and Spring 2016.

Writing Submissions Spring 2016



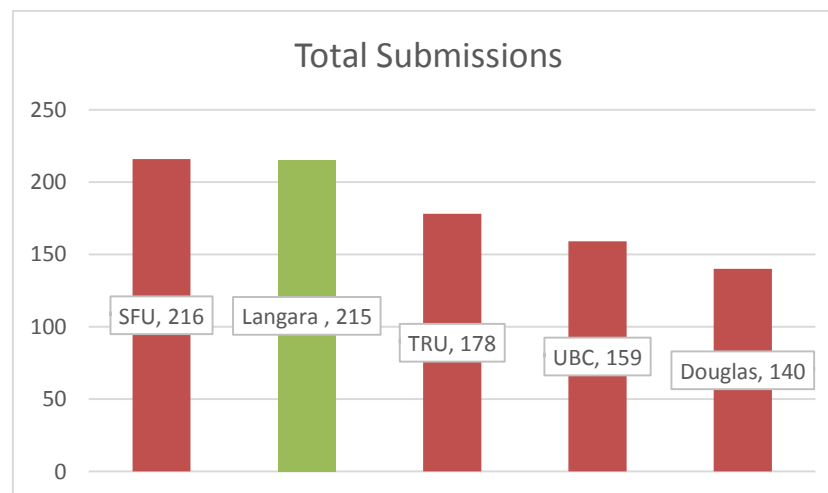
Types of Users Spring 2016



### Repeat Usage

	1 paper	2-3 papers	4-6 papers	7-9 papers
Number of Students submitting	88	23	2	4

### Spring 2016 Usage among Service Partners: a Comparison



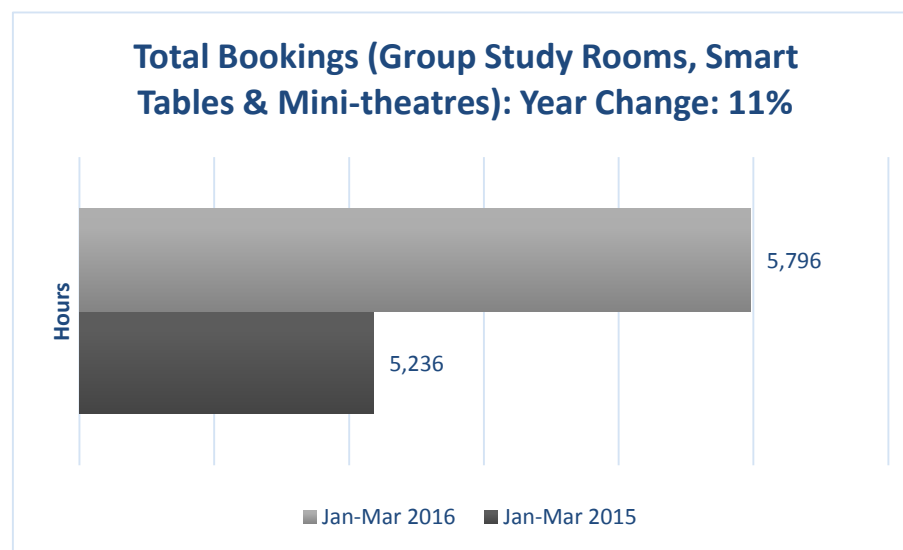
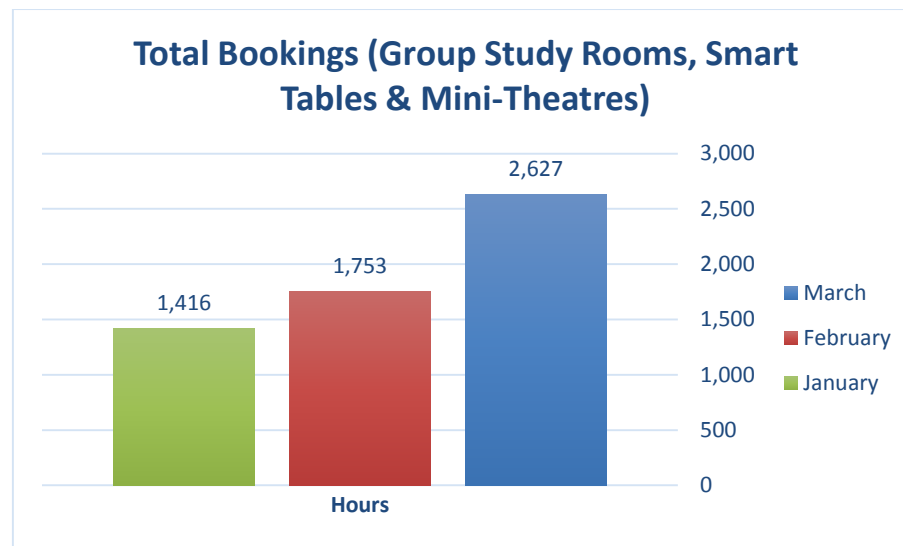
## LEARNING COMMONS: SPRING TERM 2016 UPDATE IN BRIEF

### Information and Research Help Spring 2016

Questions answered at the Reference and Borrower Service Desk	Total
Application Software	115
Citation	272
Copyright	11
Guest Login	66
Facilitative <i>Examples: directional, hours</i>	8623
Known Item <i>Example: do you have my textbook</i>	3216
Basic Research <i>Example: how do I find books on anorexia</i>	1091
Intermediate Research <i>Example: I need write to an essay on Canadian immigration policies. How do I start my research</i>	386
Advanced Research <i>Example: I'm studying Laurence's The Stone Angel. How do I find information about the population, religions, geography, and settlement in the 19th-century Manitoba?</i>	99
Library Related Tech Help <i>Example: I need help with the photocopier</i>	786
Login Problems* <i>Example: how do I log into a computer</i>	211
Printer* <i>Example: the printer ate my money and nothing comes out</i>	1423
Reference Referral to other departments	381
Wireless*	293
<b>Total</b>	<b>16973</b>

\* Library staff provide basic how to information but refer all problems to IT Support.

### Group Study Space Spring 2016



## LEARNING COMMONS: SPRING TERM 2016 UPDATE IN BRIEF

### Learning Commons Workshops

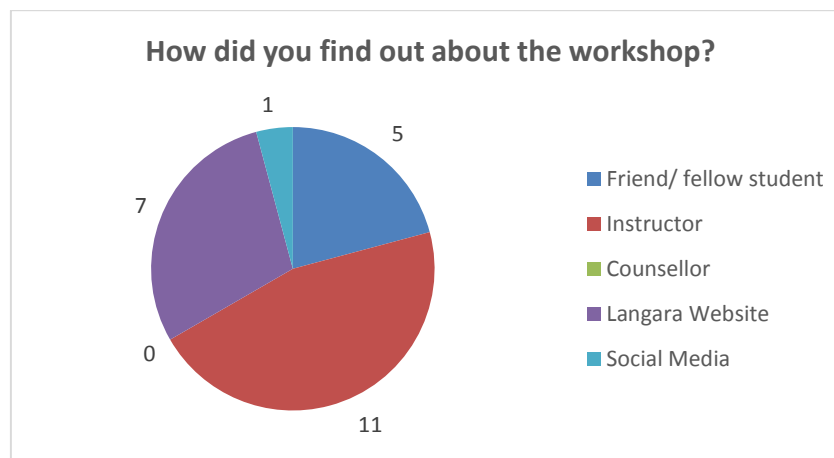
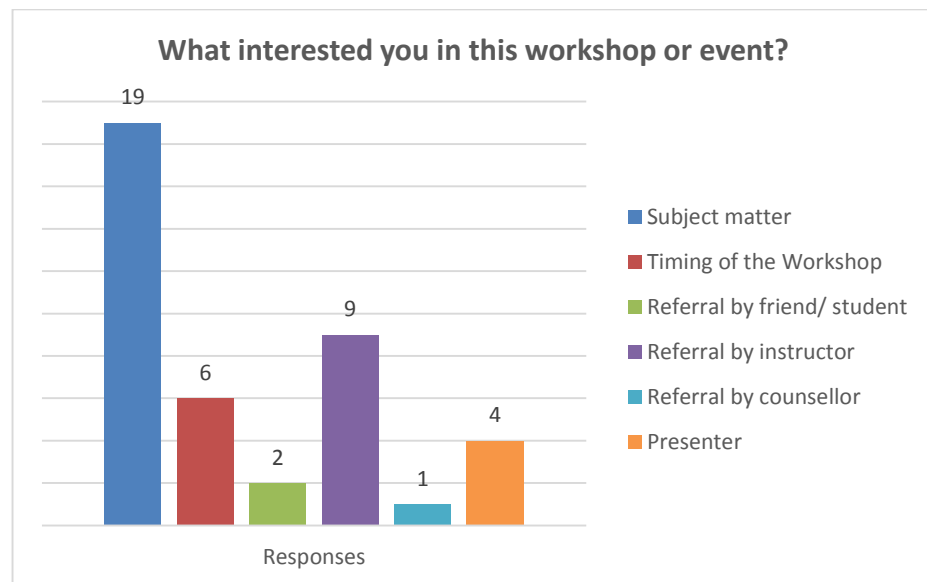
#### Student Success Workshops offered by the Counselling Department

Fall 2015 and Spring 2016 to be available for next report.

### Writing Centre Workshops

Workshop (1 session unless noted)	Spring 2016
<b><i>Outlines and Thesis Statements</i></b>	17
<b><i>Essay Writing</i></b>	16
<b><i>Total</i></b>	32

Post-workshop surveys were conducted for the Writing Centre workshops and the satisfaction level of attendees was overwhelmingly positive. Instructors appear to play a significant role in students' decision to attend a workshop.



**How do you rate your satisfaction with the workshop/event?**

	Very dissatisfied			Very satisfied	
Rating	1	2	3	4	5
Respondents	0	0	4	11	10
% of total	0%	0%	16%	44%	40%

### What other subjects would you like to see the College offer workshops on?

Making new student understand

Criminology

Math word problems

Plagiarism

More English writing workshops

Writing essays

More career planning workshops and workshops for editing your own work

university preparation info and tips for success in academic life

Personality development