

## Fall 2012 Report

### Library Services

The Fall term began in a rush with no signs of letting up. Everyone was juggling the beginning of term fun activities with teaching, engaging faculty, fine-tuning the summer's projects, and planning for the Library's future.

*Our library is a vital partner in academic excellence and student success – a hub for the intellectual, cultural, and social life of the Langara community*

### Strategic Visioning

The Library's strategic visioning initiative began in September. Our facilitators, Dysart & Jones were on campus in September and again in November. In September they met with the Visioning Steering Committee and Planning team, facilitated an all library employee meeting, led faculty and student focus groups, and conducted several interviews with our key stakeholders.

The second sessions at the end of November again included all Library employees as well as the Steering Committee. We had pre-session readings and prep work in order to envision the Library in the future. It was

"... grateful that we have an external facilitator who can help us identify areas of weakness/strength and encourage us to move in directions that may not be obvious or easy to identify on our own ..."

interesting to see that other non library individuals have some of the same ideas as us when it comes to the future of the library. Everyone contributed great ideas moving forward and noted that technology still has a huge impact on all that we do. We liked the idea of the library as technology sandbox. One of the key takeaways was that we have to leave things behind in order to move forward. We need to refocus our efforts, and we can't be everything to everybody.

In the New Year we will develop our future scenario--a strategic plan for the shorter term--and receive the recommendations and observations from Dysart & Jones, all of which will be shared with the College in March.

### Copyright

The Copyright Modernization Act came into force (Nov. 7th) with its educational & fair dealing rights. Having multiple contacts for our Copyright Team can be confusing, so we set up generic email address ([copyright@langara.bc.ca](mailto:copyright@langara.bc.ca)) so faculty and staff can have access to information, consultation, and speedier responses to copyright queries.

Fair dealing has made a huge difference in terms of making materials easily available to instructors. Before posting to D2L, we verified if resources are covered by fair dealing and acquired permissions for those that did not. In one case only two resources required permission: one was paid for through Copyright Clearing Center and the other was cleared within the day. This was an impressive turn-around from previous terms and a lot less stress for all.

The copyright drop-in session on November 22nd was a success, with Library representatives (Copyright Permissions Technician and Media and Electronic Resources librarians) on hand to discuss faculty questions. More drop-in sessions are planned for the upcoming Spring and Summer terms.

<u>Physical items borrowed</u>	<u>Fall 2012</u>
Circulation/checkouts	20,820
In-house use	9,150

<u>Interlibrary loan</u>	<u>Fall 2012</u>
Obtained for Langara	602
Provided to other libraries	208

## Engaging students

Judging from the tweets (and walking around the library), almost all the students were here studying hard for on assignments and studying.

### Facebook

With help from C&M, we re-branded our Facebook page. Increased photo posts, announcements, and interactivity have increased our reach. Popular Facebook posts included photos of the United Way ducky race, the new reference desk, and the library's Halloween decorations and costumes.



### Events

- Welcome to Langara: Live action Angry Birds and booth in A-building, which won the award for most interactive display.
- Halloween: Popcorn maker during the library's celebration of the return of the giant Scrabble board; Halloween display contest and most Library employees in costume. A particular thanks to "Frankenstein", who helped us win the College's Most Original category; hosted a ghost storytelling open mic, in collaboration with the Writing Centre.
- De-Stress Fest: Art Auction coffee/Timbits were a big hit with students during finals week; Massage Therapy was very popular, with over 45 massages given.
- Supported Nursing students' clothing drive.
- Tour of the Library for future students, led a Grade 7 tour of the Library for Take Your Kids to Work Day.

## Working with Faculty for Student Success

### Launching Faculty Blog

Library employees continue to post articles and promote the Library Central blog, which is developed to communicate to all Langara employees: <http://iweb.langara.bc.ca/librarycentral/>

### Meetings

Librarians met with instructors to: plan fall classes and create tips pages for their courses (online and in person); help add links to articles for D2L courses; coach on search skills with library resources; assist in literature search to support NSERC proposal; discuss additions to our online, print and media collections; attended department meetings and exhibited at Open Houses to market the library's suite of services for faculty and staff; attended the opening of

the Nursing Simulation Lab; provided usage statistics to the Psychiatry department to help them with their renewal for PsychiatryOnline; participated in the New Employee Orientation including tour of the Library; and worked with EdTech to troubleshoot a variety of technical issues with the library's two online tutorials.

Instructional sessions		Fall 2012
Classes taught		138
Participants		3,434
Reference	questions	5,960

### Instruction program review

The Instruction group began evaluating the current instruction program, revised the Instruction Coordinator job description, prepared for new initiatives; and developed with IT an online instruction booking form in Footprints to streamline and modernize the instruction booking process.

## Learning Commons

The Writing & Tutoring Centre opened this fall and hosts The Writing Centre and academic peer tutoring for Biology, Chemistry, Computer Science and Accounting. Some of the new CITRIX workstations were installed at the North End stations with more still pending. The Smart Tables are popular with students reserving them for group work using the same system as for our Group Meeting Rooms. We met with C&M to discuss way-finding signage at the entrance, decision points and throughout the first floor which will be incorporated as we develop further the physical Learning Commons.

<u>In Person Visits</u>	<u>Fall 2012</u>
Days open	105
Gate Count	269,046
<u>Learning Commons</u>	<u>Fall 2012</u>
Writing Centre (Sep-Nov)	577
Peer Tutoring (Sep-Dec)	777

## Community Connections

### The Library hosted and participated in:

- Cataloguing with RDA - The workshop was one of the two held in Victoria and Vancouver, sponsored by BC Cataloguing and Technical Services (BCCATS) Interest Group. RDA (Resource Description and Access) is the cataloguing code that is to succeed the current AACR2 (Anglo-American Cataloguing Rules, 2nd edition) early in 2013.
- ALPS Annual General Meeting - This year's theme focused on two of the hottest topics in academic librarianship: service reviews and assessment, sponsored by Academic Library Public Services (ALPS) Interest group.
- Welcomed Capilano University Library employees for informal discussions around workflows for technical services and copyright permissions.

## Supernatural

A friendly cast and crew took over the Library during December intersession. We enjoyed the excitement and the opportunity for an insider's views into the film industry and are looking forward to seeing how they portray the Library. Episode 13 of Supernatural's Season 8 will be first aired February 6<sup>th</sup>. Due to film crew security procedures we didn't count library visitors during the filming period.

## Discovery Layer

Exposing quality resources to our faculty and students within a sea of information is always a challenge. The Library is currently working with vendors to determine the products(s) that may best suit Langara students and faculty. We agreed to act as product development partners with Sierra, under a timeline that allows us to participate before going live and incorporates a time period wherein a student focus group can compare our current Encore with an "almost ready" Encore/EDS product.

<u>Titles added to collection</u>	<u>Fall 2012</u>
Physical	378
Online	10,062

## Annual Report

Long delayed due to other priorities the 2011/2012 annual report is now complete and available online. Our monthly highlights and term reports that began last January will make next year's report easier to compile.

### Key website pages:

Library homepage: <http://www.langara.bc.ca/library/>

Services - Faculty: <http://www.langara.bc.ca/library/services/faculty/index.html>

Subject Librarians - Your first contact: <http://www.langara.bc.ca/library/services/faculty/subject-librarians.html>

Contact us: <http://www.langara.bc.ca/library/contact.html>