

Summer 2012 Report

Library Services

This is the second term report from the Library based on monthly highlights that everyone in the Library submits.

“Our library is a vital partner in academic excellence and student success – a hub for the intellectual, cultural, and social life of the Langara community”

Our summer “vacation”

Our **study spaces were busy** (reflecting this summer session’s high enrollment). We **continued helping students** with assignments and providing research classes.

We **collaborated with faculty** in assignment and course development, and helped determine the resources best suited to meet their needs. Planning also started for the Fall term events that **welcome new and continuing students** back. Later in the summer we started **preparing library instruction** for the fall term, re-connected with instructors in liaison areas about teaching and course support for the fall term. We continued working hard to make new materials available for the fall term.

Copyright was a hot topic throughout the summer. It started with the proposal and passing of the new Copyright Modernization Act and ended (for the purpose of this report) on the ramifications of several Supreme Court of Canada decisions.

Almost everyone focused on ways to help make the physical Learning Commons a reality while continuing to provide our normal services and support to students and faculty. We were on target with our journal and reference collection review and weeding. **Every decision created a workflow ripple effect**, creating additional work for almost every area in the Library.

We thank the Students and Faculty for your patience during our renovations!

We also took advantage of many conference and workshop opportunities as incorporating vacations into a very busy summer.

In the end, our major projects become reality:

- Learning Commons renovations happen
- Sierra, our next generation Integrated Library System goes live
- New Library website with updated library catalogue displays is unveiled
- Library joins instructional departments in moving our online courses to D2L
- Dysart & Jones Associates selected to facilitate the Library’s Strategic Visioning project

In the last report, we shared some of the many kudos and thanks we receive for our work. This time around, we want to **thank everyone who has supported the Library and our initiatives!**

Continue reading for more details on what has been happening in the Library...

Learning Commons

Developed as a **one-stop location for students** to access support services, the Langara Learning Commons is now open with most of the renovations completed. On the 1st floor of the Library, the space offers new group work spaces and spacious computer tables. An increased number of individual computer stations are also expected to be installed in the fall.

Facilities, IT, and Purchasing are our heroes. Thank you also to Wendy Lannard and Ian Humphreys!

The south end includes the **Writing Centre and Tutoring area** with special spaces to allow consultation and discussions. The drop-in peer tutoring service will pilot with several academic departments (Biology, Chemistry, Computer Science and Accounting). In the near future, we hope to invite other academic departments to further expand the service.

Collection Development and Changes

The reference and print journal collections saw the most changes over the summer. We completed a twelve month weeding project that involved consultation with all subject librarians who in turn consulted extensively with faculty. The results include increased flexible study and work spaces for students, and a more dynamic first floor. Online is the preferred format for acquisitions of new reference materials and journals as it provides the most access and flexibility for our students.

Safari Tech Books online was renewed with financial contributions of over \$7.5K from Continuing Studies, Computer Science, Publishing, Photo-Imaging & Design Formation Departments and Creative Arts Division.

We moved the remaining Reference print titles into a new location on low shelving. Print titles were retained, withdrawn or moved into the circulating collection based on librarian recommendations, online availability, past usage data, and projected utility within the print Reference collection.

Over the past few years we have shifted an increasing number of our journal subscriptions to an online format making the content more easily findable and accessible. This summer we evaluated our print journals, retaining those that were not available online or provided a better experience in the print format. These journals are now housed in a refurbished and very welcoming Journals & Magazines Room on the first floor.

Keeping Human Resources Busy

Annie Jensen and **Emma Lawson** successfully completed their first year faculty evaluations. Congratulations!

Ngoc Le moved from Borrower Services to Technical Services and **Mary Afonso** joined the Langara Library full time in Borrower Services.

Because **Patricia Cia** has taken on an additional role as Head of Library Services, **Ryan Vernon** temporarily moved from CILS to the Library as Technical Services Librarian and liaison to the Library Technician Program. In turn, **Tara Robertson** was hired to replace Ryan at CILS.

Human Resources & Payroll, along with LFA and administration representatives: Larry DeVries, Cheryl McKeeman, Julia Denholm, Joanne Rajotte, Suzanne Munson, and Stephen Blaeser.

Other changes amongst librarians occurred when **Ophelia Ma** left at the end of August for maternity leave -- Ophelia and son (Elon) are doing great. **Annie Jensen** has taken over the role of Instruction coordinator and we hired **Lindsay Tripp** as subject librarian for English, Environmental Studies, Geography and LEAP, as well as overseeing our D2L courses while Ophelia is on maternity leave.

Busy Behind the Scenes

Library Website

The Library Website was successfully migrated into Langara's Content Management System. We worked with C&M to restructure the architecture and ensured our related web services such as Encore and WebPAC had a consistent look. We also took this opportunity to review our pages and study guides.

Jasmin Yip, Deborah So, Marlene Dong and Jeff Perreault, staff members in C&M and IT who have been instrumental in getting this up and running.

Copyright

It was a busy summer across Canada: the Copyright Modernization Act received assent, the Supreme Court of Canada made several copyright-related decisions, and ACCC revised their negotiations with Access Copyright. Many changes, yet much uncertainty remain until the Act comes into force and Regulations are developed. Stay tuned.

Sierra

The Library enjoyed participating as an active development partner for Innovative's next generation library system called Sierra. Although occasionally challenging using a product not yet ready for general release, we went live in August, withstanding the transition from Millennium to Sierra with minimal impact on workflows and productivity—many thanks to Brent and Emma!

Could not have done it without:
Nabil Ghani, Francis Lau,
Isabel Wong, Tom Cheslock

Opportunities to be Stars

Tweeting events has unexpected consequences. This spring as we searched for a Strategic Visioning facilitator, **NEWS1130** picked up on the subject of how rapidly libraries and their services are changing. The article resulting from that interview with Ian Humphreys and Patricia Cia is still available online: <http://t.co/KsvyjNSB>

For **New Student Orientation** this year, C&M produced a video for each of the Student Services areas around campus. The Library was featured as one of these areas, with Gary and Annie appearing on camera to show the new students a bit of what we provide at the Library. The video is available on our "[Services page](#)"

Dr. Lisa Nathan commissioned a video for her use in **LIBR 501: Introduction to the Information Profession** at UBC. Annie, Gary and Patricia participated in the video which, geared for first year library students, focuses on how quickly libraries are evolving and specifically, our new Learning Commons. Crew filmed on August 1st, the day we moved our Reference collection <http://www.youtube.com/watch?v=Unz3kXUjLfg>

Priorities for the Fall Term

- Strategic Visioning Project – the hard work starts
- Library instruction - in-person and using the new Desire2Learn application
- Continue developing the physical and virtual Learning Commons
- Celebrating our successes... including an Open House

Key website pages:

Library homepage: <http://www.langara.bc.ca/library/>

Services - Faculty: <http://www.langara.bc.ca/library/services/faculty/index.html>

Subject Librarians - Your first contact: <http://www.langara.bc.ca/library/services/faculty/subject-librarians.html>